

00516

**POST GRADUATE DIPLOMA IN
HOSPITAL AND HEALTH MANAGEMENT**

Term-End Examination

June, 2011

**DHHM-01 : INTRODUCTION TO MANAGEMENT-I
INTRODUCTION TO MANAGEMENT-II**

Time : 3 hours

Maximum Marks : 70

Note : All questions are compulsory.

1. (a) Enlist the objectives of training. **5+5+5=15**
(b) Describe various methods employed for determining the training needs.
(c) How will you evaluate a training programme ?

2. "Pricing is one of the most important decisions that you as a provider of health services has to take". Justify the statement. **15**

3. Write short notes on *any four* of the following :
(a) Stores management **5x4=20**
(b) Types of inventory control system.

- (c) Steps for selection of equipment for a hospital
- (d) Balance Sheet
- (e) Performance Budget

4. Write short notes on *any four* of the following :

5x4=20

- (a) Operation Research
 - (b) Supportive model of management
 - (c) Techniques for motivation of employees
 - (d) Leadership styles
 - (e) The payment of Bonus Act 1965
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