

SARDAR PATEL UNIVERSITY FACULTY OF BUSINESS STUDIES

MASTER OF COMMERCE (M.COM.) – EXTERNAL PROGRAMME M.COM PREVIOUS (PART-I) EXTERNAL

(WITH EFFECT FROM: JUNE, 2018)

STRUCTURE AND SYLLABUS BASED ON UGC GUIDELINES M.COM.-EXTERNAL PROGRAMME

Course Type	Course Code	Course Title	Exam Duration in Hrs.	Theory	Passing/ Total
Ability Enhancement Course	PBE1ACOM01	E-Commerce	03	Theory	40/100
	PBE1CCOM01	Strategic Business Management	03	Theory	40/100
Core Courses (Three)	PBE1CCOM02	Business Environment	03	Theory	40/100
	PBE1CCOM03	Cost and Management Accounting	03	Theory	40/100
Elective Courses (An	Elective Courses (Any One)				
Advanced Accounting	PBE1ECOM01	Management Control System	03	Theory	40/100
Marketing Management	PBE1ECOM02	Rural & Services Marketing	03	Theory	40/100
Human Resource Management	PBE1ECOM03	Organizational Behaviour & Human Resource Development	03	Theory	40/100
Financial Management	PBE1ECOM04	Financial Markets and Services	03	Theory	40/100
Tax Planning and Management	PBE1ECOM05	Direct Tax Planning	03	Theory	40/100
Total					200/500

Note: Each student shall have to offer the same Elective Courses (Any One) Paper at Previous-I to Final-II.

Note: P = Post Graduate, B = Business Studies (Faculty), E = External, 1 = Previous (Part-I), A = Ability Enhancement Course, C = Core Course, E = Elective Course, COM = Commerce, 01 = e.g Course Paper Number.

Objective: To enhance the ability of students in the field of E-Commerce as a part of integrity of

Ability Enhancement Course		M.Com. PREVIOUS (PART-I) EXTERNAL
PBE1ACOM01	E-Commerce	

new business trend & modern technology. **Description in Detail** Unit 01 Introduction Definition, Objectives, Benefits and Limitations of E-Commerce, Driving force of E-Commerce, Impacts of E-Commerce (Accounting & Taxation, Banking & Finance, Marketing, Human Resource, Law & Legal Services Hospitality & Tourism, Entertainment) 02 | Electronic Payment Systems Introduction of Plastic Cards (Debit Card, Credit card, Repay Card, Prepaid Money Card), Benefits and Limitations, Internet and fund transfer through NEFT and RTGS Fund transfer through Debit Card and credit card, E-Payment Protocol-Major Securities 03 | E-commerce and Online Service Online financial services, Online travel services, Online career services, E-Banking and its Operation, Online trading 04 E-Business Introduction, Characteristics of e-Business, Benefits and Limitations of E-Business, E-Business

v/s E-commerce, E-business Requirements, Business models & E-business strategies.

05 E-Commerce: A Managerial Perspective

Introduction & Definition, Business Process Perspective, Service Perspective and Communication Perspective, Legal environment of E-Commerce, Jurisdiction on the Internet, Use and protection of Intellectual Property in Online Business.

06 E-Commerce and Entrepreneurship

Introduction, Concept of Entrepreneurship, Common characteristics of successful e-entrepreneurs, Benefits of Selling on the Web B2B, B2C, C2C, C2B, New Startups: Factors to consider before launching into E-Commerce, Online Shopping Malls: Advantages and Disadvantages

07 E-Commerce & CRM

Introduction, Meaning of CRM (Customer Relationship Management), Types of CRM, Benefits and Limitations of CRM, Issues in CRM implementations, Relationship Marketing (30Rs)

08 | Mobile Commerce

An Introduction, Benefits of Mobile Commerce, Limitations of Mobile Commerce, Mobile Commerce Application, Mobile Commerce Products and Services, Mobile-Banking, Mobile Commerce in India

Note: All Units carry equal weightage of marks.

References:

- 1. E-Commerce Fundamentals and application (Henry Chan) Wiley publication
- 2. Introduction to E-commerce (Jeffrey) Tata- Mcgrawhill
- 3. Doing Business on the Internet E-COMMERCE (Electronic Commerce for Business): S. Jaiswal, Galgotia Publications.
- 4. Electronic Commerce A Managerial Perspective By: Efraim Turban ,Jae Lee, David King, H.Michael Chung.
- **5.** E-Commerce- Business, Technology, Society Kenneth C Laudon, carol Guercio Traver (Pearson Education)
- **6.** E-Commerce: Past, Present and Future, Bandyopadhyay Karabi, Vrinda Publications (P) Ltd.

Core Courses	M.Com. PREVIOUS (PART-I) EXTERNAL	
PBE1CCOM01	Strategic Business Management	

OBJECTIVE: The main objective of this subject is to enable students to learn about Advance concerns of business management and Strategic Contemporary aspect of business management. Unit **Description in Detail** BASIC MANAGEMENT AND DECISION MAKING: Concept of management, Functions of management, Importance of management, Concept of decision making, Characteristics of Decision making, Decision making process, Principles of decision making, Characteristics of effective decision making, types of decisions. MANAGEMENT INFORMATION SYSTEMT: Meaning and definition of information and data, Objectives of management information system, Elements of management information system, Areas of management information system, Importance of management information system, Factors affecting the management information system, Types of information, Process of management information system, Causes of poor management information system. CONFLICT AND CO-ORDINATION: Concept, Functional and dysfunctional aspect of conflict, Individual level and Interpersonal conflict, Conflict management, Need for coordination, Types of coordination, Techniques of effective coordination TOTAL QUALITY OF MANAGEMENT: Introduction, Definition of Quality, Meaning of TQM, Characteristics of TQM, Potential benefits of TQM, TQM and Traditional Management. BUSINESS POLICY AND STRATEGIC MANAGEMENT Define business policy, Features of business policy, Scope of business policy, Importance of business policy, Purpose of developing business policy, Essentials of effective business policy, Strategic management process, Reasons for failure of strategic management, Strategists and their role in strategic management. MERGERS AND ACQUISITIONS Nature of mergers and acquisitions, Evolution of mergers in India, Types of mergers, Reasons for corporate mergers, Benefits of mergers, Impact of mergers on consumers and workers, Reasons for failure of mergers and acquisitions, Strategies for successful acquisitions. STRATEGIC EVALUATION AND CONTROL Nature of strategy evaluation, Benefits of strategy evaluation, Principles of strategy evaluation, Types of organizational control, Types of strategic controls, Operational control systems, Process of effective strategic control. **CORPORATE** AND BUSINESS LEVEL **STRATEGY STRATEGY** AND **IMPLEMENTATION** Nature of Corporate Strategy, Growth strategy, Diversification strategy, Nature of stability and Retrenchment strategy, Nature of Business level strategy, Nature of strategy implementation, Interrelationship between formulation and implementation, Issues in strategy implementation.

Note: All Units carry equal weightage of marks.

References:

- 1. T. Ramasamy, Principles of Management, Himalaya Publishing House
- 2. Prasad L.M., Principles and Practice of Management, Sultan Chand & Company
- 3. Mohanty R.P. & Lakhe R.R. Hand book of Total Quality Management
- 4. Strategic Management By, G.Sudarsana reddy, Himalaya publication.
- 5. Management Policy and Strategic Management (Concepts, skills and practices) by, R.M.Srivastava, Himalaya publication.

Core Courses		M.Com. PREVIOUS EXTERNAL
PBE1CCOM02	Business Environment	

Ohio	ctive: To Understand the Recent Trends in Indian Business Environment. & International				
Objec	Business Environment.				
Unit	DESCRIPTION IN DETAIL				
1.	BUSINESS AND BUSINESS ENVRIONMENT:				
1.	Business System/Process, Classification and Characteristics of and Goals of Business				
	Business Environment: Meaning of Business Environment, Types of Environment				
	Internal and External Environment, Micro and Macro Environment				
	ECONOMIC ENVRIONMENT: Nature of Economy, Structure of Economy, Economic				
	Policies, Economic Conditions				
	POLITICAL AND GOVERNMENT ENVIRONMENT: Classifications of Functions of				
	State, Economic Roles of Government in India, Government and Legal Environment, the				
	Constitutional Environment				
	NATURAL AND TECHNOLOGICAL ENVIRONMENT : Natural Environment,				
	Technological Environment, Innovation, Technological Leadership and Fellowship,				
	Technology and Competitive Advantages, Sources of Technological Dynamics, Time Lags in				
	Technology Introduction/Absorption, Appropriate Technology and Technology Adaption,				
	Impact of Technology on Globalization, ICT and Marketing, Transfer of Technology				
	DEMOGRAPHIC ENVIRONMENT: Importance of Demographic Environment,				
	Population Size, Falling Birth Rate and Changing Age Structure, Migration and Ethnic				
	Aspects				
2.	REVIEW OF SELECTED MACRO POLICIES OF INDIAN BUSINESS AND				
	GOVERNMENT				
	Brief Review of Economic Planning in India (With Special emphasis on latest five year plans,				
	Industrial Policy of 1991 of Government of India, current Monetary Policy of RBI, Fiscal and				
	EXIM Policy of the Government, An Outline of Technology Policy adopted by GOI.				
3.	MACRO STRATEGIES AND REGULATORY ACTS OF INDIAN BUSINESS AND				
	GOVERNMENT				
	LIBERALIZATION: Concepts, Issues and Implications on Indian Economy				
	PRIVATIZATION: Meaning of Privatization, Nature and Objectives of Privatization,				
	Various Forms of privatizing the Public Sector Enterprises, Merits and Demerits of Privatization, Disinvestment in India				
	GLOBALIZATION: Globalization of Business: Meaning and Dimensions, Globalization of				
	World Economy, Features of Current Globalization, Stages of Globalization, Essential				
	Conditions for Globalization, Foreign Market Entry Strategies / Strategies of Globalization,				
	The Pros and Cons of Globalization, Policy Options, globalization of Indian Business				
4.	BUSINESS AND SOCIETY				
	SOCIAL RESPONSIBILITY OF BUSINESS (SRB)				
	Classical and Contemporary Views, Social Orientations of Business, The Factors affecting				
	Social Orientations, SRB towards different Sections (Shareholders, Employees, Consumers,				
	Society/Community), The Indian Situation, The Arguments for and against Social				
	Involvement, Social Audit, Social Audit in India				
	CONSUMER RIGHTS, CONSUMERISM AND BUSINESS				
	Consumer Rights, Exploitation of Consumers, Consumerism, Consumer Protection, UN				
	Guidelines for Consumer Protection, Consumer Protection and Consumerism in India, the				
	Consumer Protection Act, 1986.				

5. THE INTERNATIONAL BUSINESS AND ITS ENVRIONMENT

What is International Business and Its Evolution, Nature and Scope of International Business, Meaning of International Business Environment, Significance/Importance of International Business, Features of International Business Environment, International Business Environment: A System Approach, Business Environment and Strategic Decisions in International Business, The Factors affecting International Business/ The Environment of International Business

INTERNAL AND EXTERNAL FACTORS

International Economic Environment, International Political and Regulatory Environment, International Demographic Environment, International Social/Cultural Environment, International Legal Environment, International Technological Environment.

6. THE INTERNATIONAL INVESTMENT

Types of Foreign Investment, Significance of foreign Investment, Limitations and Dangers of foreign Capital, Factor affecting International Investment, Growth of FDI, Directional Trend, Sectoral Trend, Cross boarder M & As, Foreign Investment in India, Foreign Investment by Indian Companies.

7. Multinational Corporation

Introduction of MNCs, Meaning and Definition of MNCs, Organizational Model, Dominance of MNCs, International Trade and MNCs, Merits and Demerits of MNCs, Perspective of MNCs, Code of Conduct, Multinational in India, **The Transfer of Technology:** Levels/Channels of Technology flow, Methods of Technology Transfer, Issues in Transfer of Technology, Promotion and Regulation.

GATT/WTO AND GLOBAL LIBERALIZATION

GATT, Uruguay Round, Salient Features of UR Agreement, GATS, TRIMS, TRIPS, Evaluation of the Uruguay Round, Evaluation of WTO, Doha Declaration, WTO and Developing Countries, WTO and India.

8. DEVELOPMENT AND REGULATION OF FOREIGN TRADE

Regulation of Foreign trade, Export promotion, Free Trade Area, Customs Union and Common Market, European Union (EU), North American Free Trade Agreement (NAFTA), **Incoterms:** Ex-works, FOB, C.I.F, DDP etc,

FOREIGN EXCHNAGE MANAGEMENT ACT

Regulation of Foreign Exchange Transactions, Foreign Exchange Management Act, FERA and FEMA: A Comparison

Note: All Units carry equal weightage of marks.

Reference:

1. Business Environment: Text and Cases

Francis Cherunilam, 22nd Revised Edition, 2013, Himalaya Publishing House Private Limited.

2. Essentials of Business Environment

K.Ashwathappa, , 10th Edition, 2008, Himalaya Publishing House Private Limited

3. Indian Economy

Rudra Dutt and K.P.M. Sundaram

4. International Business Environment

Dr. S. Porkodi & Dr. Ansarul Haque: Global Vision Publishing House, New Delhi, 1st Edition, 2010.

5. International Business Environment

Francis Cherunilam, 5th Revised Edition, July 2011, Himalaya Publishing House Pvt Ltd.

6. International Trade and Export Management

Francis Cherunilam, 15th Revised Edition, Himalaya Publishing House Pvt Ltd.

Core Courses		M.Com. PREVIOUS (PART-I) EXTERNAL
PBE1CCOM03	Cost and Management Accounting	

Obj	ective: To understand fundamentals of cost management & accounting and application for managerial
-	decisions
Uni	-
1	Basic Aspects of Cost Accounting
	Evolution of Cost Accounting, Meaning: Cost, Costing, Cost Accounting, Cost Accountancy,
	Objectives, Cost Accounting and Financial Accounting, Advantages, Disadvantages, Installation of Cost
	Accounting, Cost Unit, Cost Centre, Profit Centre, Classification of Costs, Methods and Techniques of
	Costing, Specific order costing: Theory & Example
	Special Cost for Managerial Decisions (in brief): Relevant Cost, Sunk Cost, Differential Cost, Marginal
	Cost, Out of Pocket Cost, Imputed Cost, Future Costs, Conversion Costs, Production Costs.
2	Marginal Costing and Absorption Costing (Theory & Example)
	Meaning and Definition, Features, Advantages and Disadvantages, Comparison of Marginal and
	Absorption Costing, Comparison of Marginal and Differential Costing, Managerial uses of Marginal
2	Costing, Examples: Profit Planning, Foreign Offer, Sales/Product Mix, Key Factor
3	Emerging Concepts in Cost and Management Accounting
	Activity Based Costing (ABC) (Theory & Example) Introduction, Performing Step, Cost Drivers,
	Classification of Activities in Manufacturing Organizations, Advantages and Disadvantages,
	Conventional Costing System and ABC System. Life Cycle Costing, Target Costing, Kaizen Costing
4	Cost Audit Meaning, Types, Advantages, Disadvantages, Techniques, Cost Audit Programme, Cost
7	Auditors: Functions, Appointment: Qualification, Disqualification, Rights, Duties, Cost Audit V/s
	Financial Audit, Cost Audit Report and Financial Audit Report, Cost Audit and Cost Investigation,
	Sachar Committee's Report, Cost Audit in India, List of products/ Industries required to maintain Cost
	Records.
5	Management Accounting Evolution, Meaning and Definitions, Scope, Functions, Tools & Techniques,
	Principles, Financial Accounting, Cost Accounting and Management – Accounting comparison,
	Management Accountant, Limitations, Decision making-meaning and process.
6	Human Resource Accounting (Theory and Example)
	Concept, Objectives, Importance, Valuation of HRA – Examples, Disclosure and recording in financial
	statement, Human Resource Accounting in India.
7	Accounting for price level changes (Theory and Example)
	Introduction, Inflation Accounting, Limitations of historical financial statement, CCA & CPP -
	Preparation of price level adjusted financial statement –Examples, Advantages and Disadvantages
8	Environmental Accounting Meaning & Definition, Approaches, Merits & Demerits, Problems of
	Environmental Accounting, Environmental Accounting Practices in India

Reference:

- 1. Arora M. N. (2004), A Textbook of Cost Accountancy, Vikas Publishing House Pvt. Ltd., New Delhi.
- 2. Gupta Kamal (2007), Contemporary Auditing, Tata McGraw Hill Publishing Co. Ltd., New Delhi.
- 3. Jain S. P. and Narang K. L. (2008), *Cost Accounting*, Kalyani Publishers, New Delhi.
- 4. Shah Paresh (2009), Management Accounting, Oxford University Press, New Delhi.
- 5. Arora, M. N., Management Accounting Theory, Problems and Solutions, Himalaya Publishing House, New Delhi.
- 6. Jawaharlal, Accounting for Managers, Himalaya Publishing House, New Delhi.
- 7. Kulshrestha, N. K., Management Accounting Concepts & Cases, Tata McGraw Hill Publishing House Company Ltd., New Delhi.
- 8. Maheshwari, S. N., Management Accounting & Financial Control, Sultan Chand & Sons, New Delhi.
- 9. Sonara, C.K., Corporate Environmental Accounting & Reporting, Sardar Patel University Press, Vallabh Vidhyanagar, 2010.

Elective Courses- Advanced Accounting		M.Com. PREVIOUS (PART-I) EXTERNAL
PBE1ECOM01	Management Contr	ol System

Objec	ctive: To learn about an application of tools and techniques for management control.			
Unit	Description in detail			
1	Management Control Systems			
	Introduction, Management Control and Strategic Planning, Operational Control, Management			
	Control Process, Budgeting – Theory & Examples.			
	Reporting : Models, Requisites, Steps, Preparation of report – Examples, Review of report			
2	Audit Under Computer System			
	Meaning of Computer, Data - Information and Data Processing, Methods of Computer Data			
	Processing, Coding and Classification, Types of Computer Processing, Auditing Problems in			
	E.D.P Records, Role of Computer in Accounting.			
3	Responsibility Accounting			
	The conceptual dimension, Cost allocation in Responsibility Accounting, Types of			
	Responsibility Centres, Performance Appraisal : Meaning, techniques and factors.			
4	Management Audit			
	Concept, Objectives, Aspects of Management Audit, Significance and Scope, Problems of			
	Management Audit.			
5	Funds Flow and Cash Flow Analysis			
	Meaning of Funds Flow and Cash Flow Statements, Difference between Cash Flow and			
	Funds Flow Analysis, Utility of Cash Flow Analysis, Limitations of Cash Flow Analysis,			
	Preparation of Cash Flow Statement.			
6	Pricing Decisions & Divisional Performance			
	Concept of Pricing, Objectives of Pricing, Types of Prices, Factors affecting Pricing of a			
	Product, Product Pricing Methods, Divisional Performance, Intra-company Transfer Pricing			
7	Examples. Social Accounting			
,	Definitions, Objectives, Micro & Macro Approach, Concept of Social Cost Benefits, Social			
	Accounting Reporting, Social Accounting in India.			
8	Carbon Credit Accounting and Environmental Audit			
8	Meaning, Kyoto Protocol, Global Warming, Carbon Trading, Carbon Credit Accounting in			
	India, Definition of Environmental Audit, Objectives of Environmental Audit, Accounting			
	Treatment of Environmental Audit, Specific Issues Relating to Environmental Audit.			
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Reference:

- 1. Arora, M. N., Management Accounting Theory, Problems and Solutions, Himalaya Publishing House, New Delhi.
- 2. Gupta, Kamal, Contemporary Auditing, Tata McGraw Hill Publishing House Company Ltd., New Delhi.
- 3. Jawaharlal, Accounting for Managers, Himalaya Publishing House, New Delhi.
- 4. Kulshrestha, N.K,Management Accounting Concepts & Cases, Tata McGraw Hill Publishing House Company Ltd., New Delhi, 1999
- 5. Maheshwari, S.N,Management Accounting & Financial Control, Sultan Chand & Sons,New Delhi.
- 6. Sonara, C.K., Corporate Environmental Accounting & Reporting: An Empirical Study of Different Groups of Selected Companies in India, Sarth Publication, Anand, 2014.

Elective Courses- Marketing Management		M.Com. PREVIOUS (PART-I) EXTERNAL
PBE1ECOM02	Rural & Service Mark	eting

OBJ	ECTIVE:To educate students about basic aspects and issues of most promising and				
	developing rural marketing. & principles and practices of service Marketing.				
Unit	*				
1	Rural Marketing – Overview and Scenario				
	Definition, Rural Market Environment, Rural Population, Infrastructure facility, Distinction				
	between rural and urban society, Rural requirements.				
2	Problems in Rural Marketing				
	Underdeveloped people, Underdeveloped market, Media for rural communication, Low per				
	Capita income, torage and transportation, Product positioning.				
3	Rural Marketing Strategies				
	Rural Market segmentation, Targeting, Selection of Segments, Product strategies, Pricing				
	Strategies, Distribution Strategies, Promotion Strategies.				
4	Agricultural Marketing				
	Introduction – Concept and Definition, Objectives of Agricultural marketing, Scope of				
_	Agricultural marketing, Challenges of Agricultural marketing.				
5	Fundamental Concept in service Marketing Meaning – Goods and services, Components of				
-	service, Characteristics of Services, Classification of Services, Tracking Customer behaviour.				
6	Designing suitable Product and Price Mix Service Merketing New service Development				
	Service Marketing Mix, Product Decisions in Service Marketing, New service Development ,Pricing the service Products, Pricing Techniques.				
7	Designing service Promotion and distribution Mix Service Promotion, Distribution Method				
,					
	For services, Factors Considered For Selection, Corporate Image Management, Building				
_	service Brand.				
8	Service marketing practices (Marketing of Hospitality Travel and Tourism products)				
	Hospitality Products, Managing Demand and Supply, Tourism Promotion, Evolving an				
	Integrated Tourism Development strategy, Emerging Strategies for Hospitality Industry,				
	Service Delivery.				
Note	• All Units carry equal weightage of marks				

References:

- 1. Badi R.V. and Badi N. V., Rural Marketing, Himalaya Publishing House
- 2. Arora, R C. Intergrated Rural Development. 1979, Scharnd, New Delhi
- 3. Desai Vasat, Rural Development. 1988, Himalaya, Bomabay
- 4. Mishar S.N., Politics and Society in Rural India. 1980, Delhi
- 5. Porter, Michael, E. Competitive Strategy. 1980. Free Press, New York
- 6. Rudra Ashok, Indain Agricutural Economics. Myths and Realities. 1982 Allied, New Delhi
- 7. Stalk George., Competing Against Time. 1990, Free Press, New Delhi.
- 8. S. Shajahan, Service Marketing-Concept, Practices and Cases from Indian Environment, Himalaya Publishing House
- 9. Lovelock, Christopher H. *Managing Services: Marketing Operations and Human Resources*; Englewood Cliffs. New Jersey, PHI.
- 10. Lovelock, Christopher H. Services Marketing. Englewood Cliffs, New Jersey, Prentice Hall Inc.
- 11. Mcdonald, Malcom and Payne, A. Marketing Planning for Services. Butterworth Heinemann
- 12. Verma, H.V. Marketing of Services. New Delhi, Global Business Press, 1993.

Elective Courses- Human Resource Management		M.Com. PREVIOUS (PART-I) EXTERNAL
PBE1ECOM03	Organizational Behaviour & Human Resource Development	

Objectiv	e: To make students aware about organizational policies, practices, strategies in corporate		
	world. & HRD System and its Importance.		
Unit	Description in detail		
1	Organisational Behaviour		
	Concept of Organisation and Behaviour, Nature of Organisational Behaviour, Disciplines		
	contributing to Organisational Behaviour, Role of Organisational Behaviour, Challenges		
	in Organisational Behaviour		
2	Organisational Motivation		
	Concept and importance of Motivation, Motivational Cycle Group Motivation, Types of		
	Motivation Critical analysis of Motivational Theories given by : Maslow, McGregor,		
	Herzberg, William Ouchi (Theory Z)		
3	Power and Politics		
	Concepts and importance of Authority & Power, Bases (Types) of Power, Tactics to gain		
	power Reasons for Organizational Politics, Management of Organisational Politics.		
4	Executive Stress		
	Concepts of Stress and Executive Stress, Causes of Stress, Effects of Stress, Individual		
	strategies for managing stress, Organisational strategies for managing stress.		
5	HRD AN INTRODUCTION		
	Historical Development, Concept of HRD, Characteristics of HRD, Objectives of HRD, Need for		
6	HRD, HRD as a Total System, Functions of HRD, HRD and personnel Management. HRD SYSTEM, HRD CLIMATE AND CULTURE		
U	Process of designing HRD System, Principals in designing HRD System, Factors affecting in		
	HRD System designing, Concept of Climate, Factors affecting HRD Climate, Indian Culture and		
	HRD, Development Dimensions.		
7	HRD MECHANISM AND QUALITY OF WORK LIFE		
	Pre –Requisites for Human Resource Development, Variables in HRD Mechanism, HRD Process,		
	HRD Outcomes, Organizational Effectiveness.		
	QUALITY OF WORK LIFE (QWL)		
8	Concept, Specific Issues in QWL, QWL and productivity, Barriers to Quality of Work Life. Career Planning		
O	Concept of Career Planning, Objectives of Career Planning, Process of Career Planning,		
	Advantages of Career Planning, Limitations of Career Planning, Making Career Planning		
	Effective, Succession Planning, Concept of Career Development, Individual Career Development,		
	Organizational Career Development System, Suggestions for Effective Career Development, HRD		
	and Career Planning and Development.		

Reference:

- 1. Organisational Behaviour by L M. Prasad
- 2. Management by T. Ramasamy
- 3. Management: Concepts and Practices By Dr. Manmohan Prasad
- 4. Personnel and HRM By P. Subba Rao
- 5. HRM By K. Ashwathappa
- 6. "HRD: Concepts and Practice", Gupta Santosh and Gupta Sachin, Second Edition, 2008, Deep and Deep Publications Pvt. Ltd., New Delhi.

Elective Courses- Financial Management		M.Com. PREVIOUS (PART-I) EXTERNAL
PBE1ECOM04	Financial Markets ar	nd Services

OBJ	OBJECTIVE: To create awareness and provide basic understanding about various concepts and practical				
	dynamics of Financial Markets and Financial Services.				
Unit	Description in Detail				
1	The Financial System of India				
	Functions of the Financial Market Financial Concepts Financial Assets – Properties of Financial Assets,				
	Financial Intermediaries, Financial Markets, Financial Rates of Return, Financial Instruments,				
	Development of Financial System in India, Financial System and Economic Development, Weakness of				
	Indian Financial System				
2	Financial Markets – An Overview Concept, Role of financial markets, Functions of financial				
	markets, Constituents of financial markets, Indian Money and Capital Markets				
3	Financial Services : Conceptual Framework				
	Meaning, Characteristics, Objectives, Scope of financial services, Factors retarded the growth of				
	financial services sector prior to the economic liberalization, Causes for financial innovations,				
	Innovative Financial Instruments, Problems/s Challenges facing the financial services sector, Present				
	scenario.				
4	Financial Markets				
	Money market - Definition, characteristics, Importance, Functions; Capital market - Meaning,				
	Characteristics, Functions, Constituents of Indian capital market; Stock Exchanges - Meaning,				
	Functions, SEBI as a regulating body; Call money market - Meaning, Features, Benefits, Participants,				
	Nature of dealings, Mode of operations; Debt markets - Meaning, Advantages, Functions, Role of Bond				
	market; Conceptual Discussion of Forex Market and Derivative Market				
5	Financial Markets Instruments				
	Money market instruments – Treasury bills market, Commercial bills market, call money market,				
	Acceptance market, Commercial Papers, Certificate of deposit, Inter bank participation certificates,				
	Repo Instruments				
	<u>Capital market instruments</u> – Equity shares, Right issue of equity shares, Preference shares, Debentures,				
	Term loans, Convertible debentures, Convertible zero-interest debentures and Secure Premium Notes				
	(SPN) with warrants				
6	Marketing of Financial Services Introduction, New Challenges, Special features of service marketing,				
	Basic bricks for Marketing Strategies, Financial Services and Marketing Mix, The Marketing and				
7	Competitive Environment, Need for Meeting Global Competition, Customer Satisfaction				
'	Financial Services I: Mutual funds – Concept, Types, Significance, Organization & Operation of the				
	fund, Concept of NAV; Leasing – Concept, Types; Venture capital – Concept, Features, Stages,				
8	Process; Merchant banking – Concept, Services Financial Services II: Insurance–Nature, Principles, Functions, Classification; Factoring–Concept,				
O	Modus Operandi, Functions, Types, Distinction between Bills Discounting, Factoring and Forfaiting;				
	Depositories—Depository System in India, Benefits, Difference between Bank and Depository;				
	Securitization - Concept, Modus Operandi, Structure for securitization, Benefits				
	Securitization - Concept, Modus Operandi, Structure for Securitization, Benefits				

Reference:

- 1. Financial Markets and Institutions Dr.S.Guruswamy, McGraw Hill
- 2. Financial Institutions and Markets Dr.Mukund Mahajan, Nirali Prakashan
- 3. Financial Services and Markets Dr.S.Guruswamy
- 4. Financial Markets and Services E.Gordon, Dr.K.Natrajan, Himalaya Publishing House.
- 5. Financial Services and System K Sasidharan. Alex K Mathews, McGraw Hill
- 6. Financial Services in India V A Avadhani, Himalaya Publishing House.
- 7. Marketing of Services Jaspreet Kaur, Deepti Wadera, Global Academic Publishers & Distributors

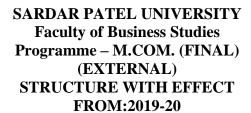
Elective Courses- Tax Pl	anning and Management	M.Com. PREVIOUS (PART	-I) EXTERNAL
PBE1ECOM05	Direct Tax Planning		

OBJECTIVE: To impart knowledge of tax planning of firms, companies and Corporate Tax				
Planning in key decision making areas.				
Description in Detail				
Introduction				
Basic Concept, Residential Status and incident of Tax ,Exempted Incomes, Existing Tax				
Rates, Computation of Total Income and Tax Liability, Securities Transaction Tax-Tonnage				
Tax, Any other latest development in Direct Tax				
Assessment of Firms				
Definition of firm, partner, Position of firm under the income-tax Act, Essential condition to				
be satisfied by a firm to be assessed as firm and to be eligible for deduction of interest, salary				
etc. to the partners (section 184), Computation of book profit, Treatment of share of profit,				
interest and remuneration received by a partner from a firm, Provision regarding set off and				
carry forward of losses of firms, Computation of Total income of firm.				
Taxation of Companies				
Definitions, Taxable income and tax liability –How computed, Carry forward and set-off of				
losses in the cases of certain companies, Minimum alternate tax with example, Tax on income				
distributed profits of domestic companies, Tax on income distributed to unit holders, Tax in				
income received from venture capital companies and venture capital funds, Examples on				
Taxation of Companies.				
Tax Management Return of income & assessment PAN, Forms and Filing of Returns,				
Penalties & Prosecutions, Advance Payment of Tax Interest, TDS, Appeals & Revisions,				
Refund, Settlement of Cases.				
Introduction to Tax Management Concept of Tax Planning, Tax Avoidance and Tax				
Evasion, Tax Management, Objectives of Tax Planning, Factors on the basis of which Tax				
Planning is done., Corporate Taxation and Dividend Tax, Tax planning hints as per latest				
budget provision. Toy Planning and Financial Management Designing Toy Planning through Capital				
Tax Planning and Financial Management Decisions Tax Planning through Capital Structure Decision, Tax Liability of Dividend, Tax Planning via Bonus Shares, Employees				
Remuneration.				
Tax Planning and Managerial Decisions Own or Lease, Make or Buy Decisions, Sale of				
Assets Used for Scientific Research, Repair, Replacement, Renewal or Renovation,				
Shutdown or Continue Decisions.				
Business Reorganization and Latest Development Legal aspects of amalgamation as per				
companies act., Amalgamation, Demerger and slump sale under income tax act- various				
Provision, tax concession available in each case., Tax provisions relating to free trade zones,				
infrastructure sector and backward areas; Tax incentives for exporters. (all latest				
development)				

Note: All latest development in the above topic should be covered References

- 1. Singhania V. K., *Direct Taxes Law and Practices*, Taxmann Publication, New Delhi.
- 2. Ahuja Girish and Gupta Ravi, Direct Taxes- Law and Practices, Bharat Publication, New Delhi.
- 3. Simplified Approach to Corporate Tax Planning and Management- Ahuja Girish and Gupta Ravi, Bharat Publication, New Delhi.







Master of Commerce (M.COM.)

To Pass: 1. At least 40% Marks in the University Examination in each paper is required.

Course Type	Course Code	Course Title	External	Total
Ability Enhancement Course	PBE2ACOM01	Career Planning	100/40	100/40
Core Courses	PBE2CCOM01	Research Methodology	100/40	100/40
(Three)	PBE2CCOM02	Entrepreneurship Development	100/40	100/40
(Timee)	PBE2CCOM03	Financial Management	100/40	100/40
Elective Courses (Any One)				
Advanced Accounting	PBE2ECOM01	Corporate Accounting	100/40	100/40
Marketing Management	PBE2ECOM02	Integrated Marketing Communication & Consumer Behaviour	100/40	100/40
Human Resource Management	PBE2ECOM03	Industrial Relations & Strategic HRM	100/40	100/40
Financial Management	PBE2ECOM04	Strategic Financial Management	100/40	100/40
Tax Planning and Management	PBE2ECOM05	Indirect Taxes	100/40	100/40
		Total	500/200	500/200

COUR	SE TITLE: Career Planning					
	RSE CODE: PBE2ACOM01					
	tive: To impart values and soft skills to make students ready for industry / corporate careers					
Unit						
1	Strategies in the Job Search Process					
_	The job search: Building network of contacts, Identifying appropriate job,					
	 Analyzing yourself, Finding your employer 					
	Establishing Your Values and Career Priorities					
	Understanding the Importance of Core Values					
	 Eulogy and Priorities Exercise 					
	 Encapsulating Your Values 					
2	Investing in your CV					
_	Self-Test: Measuring Your Core Competencies					
	Further Skills					
	Difference : CV, Resume and Bio data					
	 Constructing the resume, Resume Critique Checklist 					
	 Writing the cover page 					
	 Digital resume and email cover message 					
	 Follow up and ending in the application 					
3	Handling the Interview					
	Investigating company					
	 Pre-planning: Making good appearance 					
	 Anticipating questions and preparing answers 					
	 Facing the interview board 					
	Body sport for interview					
4	Group Discussion					
_	Qualities looked for in Group Discussion					
	• Strategies for GD – Do's and Don'ts					
	How to prepare for group discussion					
	Different topic of group discussion					
5	Thinking and Reasoning					
	Introduction- Nature and types of Thinking- Concepts- Reasoning- Theories of Factors					
	related to Thinking- Attribution and its impact on Thinking- Problem Solving					
6	Assertiveness and Emotional Intelligence					
	 Introduction of Assertiveness – Nature and Types of Assertiveness – Types of 					
	Behaviour – Assumptions and Rights in Interpersonal Communication – Skills in					
	Assertiveness – Strategies to Become Assertive – Characteristics of and Assertive					
	Person					
	Nature and Significance of Emotional Intelligence – Scope and Types – Correlates of EI					
7	- Strategies to enhance EI					
7	Team Building					
	• Significance, Nature and Need of Team Building – Difference Between Team and Staff					
	- Stages of Team Building - Types of Teams - Effectiveness - Guidelines for TB -					
0	FactorsResponsible for Resistance to TB – Agenda for TB Personal Effectiveness Enhancement					
8						
	• 7C's Model for Professional Excellence – The 50 New Rules of Work – Professional					
	Etiquettes and Manners – Effective Negotiation Skills – Creative Problem Solving.					

Basic Text & Reference Books:

- Asha Kaul, Business Communication, Prentice Hall of India Private Limited, New Delhi, 2002.
- > Joshi Gangadhar (2016), Campus to Corporate, Sage Publication India Pvt Ltd, New Delhi.
- Wadkar Alka ((2016), Life Skills for Success, Sage Publication India Pvt Ltd, New Delhi.
- Raymond V. Leskar, Maries, E Flatley, Kathryn Rentz, Neerja Pande, Business Communication-
- Making Communication in Digital World, Tata Mc Graw Hill, 2009.
- ► Herb Cohen, You Can Negotiate Anything, Jaico Publishing House.

COURS	SE TITLE : Research Methodology				
	SE CODE: PBE2CCOM01				
	tive: To acquire basic knowledge of Research Methodology.				
Unit	1				
01	Introduction Magning of magnets				
	Meaning of research				
	Objectives of researchMotivation in research				
	• Types of research				
	Significance of research				
	Research methods v/s Research methodology				
	Stages of the research process				
02	Problem Identification, Research Proposal & Hypothesis				
	 Defining the research problem 				
	Selecting the problem				
	 Techniques involved in defining a problem 				
	 Necessity of defining the problem 				
	Research proposal				
	 Hypothesis – meaning and types 				
	Hypothesis testing procedure				
03	Research Design				
0.5	Meaning of research design				
	 Need for research design 				
	• Features of a good design				
	 Important concepts relating to research design 				
	Different research design				
	Basic principles of experimental design				
04	Sampling				
04	• What is sampling?				
	 Need for Sampling 				
	Criteria of selecting a Sampling				
	 Characteristics of a good sample design 				
	 Steps in sample design 				
	 Types of sample design 				
	 How to select a Random Sample? 				
05	Collection of data				
US	(A) Primary Data :				
	Personal interview				
	Telephone interview				
	Mail & Self administered questionnaire				
	Schedule v/s Questionnaire				
	(B) Secondary Data:				
	Advantages of secondary data				
	Sources of secondary data				
	• Classification & Limitations				
06	Processing and Data Analysis				
	 Processing Operations 				
	Some Problems in processing				

	Elements & Types of Analysis
	Statistics in research
07	Analysis of Variance (ANOVA)
	• What is ANOVA?
	Basic principles of ANOVA techniques
	• t- test
	Short-cut method for one way ANOVA
	Two way ANOVA
08	Research Report
	Significance of research report
	Types of research report
	Steps of research report
	Precautions for research report
	Synopsis of research report
	Limitations of research report
	• Plagiarism

Basic Text & Reference Books

- 1. Kothari, C. R. (2009), Research Methodology, Vikas Publishing House, New Delhi.
- 2. Zikmund, William G. (2009), Business Research Methods, Cengage Learning India Private Ltd., New Delhi.
- 3. Sachdeva, J.S. (2008), Business Research Methodology, Himalaya Publishing House, New Delhi.

COURSE TITLE: Entrepreneurship Development			
	E CODE: PB		
		and the basic concept of entrepreneurship	
Unit		Description in Detail	
01	•		
	_	pt of Entrepreneur, Intrapreneur and Entrepreneurship	
		non Characteristics of successful Entrepreneurs	
		of Entrepreneurs	
		mic and Industrial Contribution of Entrepreneurship in National	
	Econo		
	 Rural 	Entrepreneurship and TRYSEM	
	• Back	ward Area Development	
02	Women Ent	repreneurship	
		ept and Growth of Women Entrepreneurship	
		Women Entrepreneurship	
		nal Level Associations working for Women Entrepreneurship	
		lopment	
		ems being faced by Women Entrepreneurs and Remedies	
		e of Women Entrepreneur and her Business	
		ess Stories of Women Entrepreneurs	
	20.000	as stories of money and promoting	
03	-	rial Development	
		ept of Entrepreneurial Training and Development	
		ing of EDP, Misconceptions about EDP	
	-	rtance, Objectives, Principles and Methods of EDP	
		el of EDP	
	_	et Groups of EDP	
	• EDP	Organizations: EDII, MDI, NIESBUD	
04	Small Busin	ess	
	• Conc	ept and Classification	
	• Small	Business as a Driving Force for National Economy	
	• Proce	dure to start a Small Business Unit	
	• Probl	ems of Small Entrepreneurs	
05	Entrepreneu	rial Motivation	
	• Conc	ept	
		all Motivating Factors	
		rnal Motivating Factors	
		evement Motivation	
		vational Stories of Successful Entrepreneurs	
06	Project Man	agement	
	•	ept of Project,	
		ification of Project	
		ct Life Cycle	
		ets of Project	
07	Project Iden	tification and Formulation	
07	•		
		ept of Project Identification	
	• Impo	rtance of Project Identification	

	 Concept of Project Formulation Stages of Project Formulation
08	 Project Report and Project Appraisal Concept of Project Report Importance of Project Report format of Project Report Concepts of Project Appraisal Stages of Project Appraisal

Basic Text & Reference Books

- 1. Dynamics of Entrepreneurship and Management, Vasant Desai, H.P.House, New Delhi, 2016
- 2. Entrepreneurial Development, Gupta and Srinivasan, Sultan Chand and Sons, New Delhi, 2014
- 3. Business Envrionment, Dr. K. Ashwathappa H.P.House, New Delhi 2016

COURSE TITLE: Financial Management

COURSE CODE: PBE2CCOM03

Objective: The objective of this course is to acquaint students with the advanced concepts of financial management and the application of the same in the strategy formulation in the organization

organiza	ation				
Unit	Description in Detail				
01	Financial Strategy and Reporting Financial strategy formulation Sales Plan Production Plan Measurement of Income and Capital Impairment of Fixed Assets Brand and Goodwill Analysis of Financial Statement Vision Focus Corporate Restructuring	 Corporate Sustainability Initiatives and Achievements, Directors Report, Corporate Governance Report, Economic Value Added, Market Value Added, Balanced Scorecard, Highest Performance Achievement Area 			
	 Meaning and Objectives of Corporate Restructuring, Forms of Corporate Restructuring, Mergers, Amalgamations and Acquisitions, Financial Considerations in Mergers, 	 Amalgamation and Acquisitions, Legal and Procedural Aspects of Amalgamations or Acquisitions, Diversification versus Disinvestment Strategies, Tax Implications 			
03	 International Financial Management World Monetary System Foreign Exchange Markets and Rates Determinant and Select Theories of Exchange rates International Parity Relationships International Capital Budgeting-Examples 	 Financing Foreign Operations Raising Foreign Currency finance Financing Exports Foreign Exchange Exposure Management of Foreign Exchange Exposure 			
04	 Sources of International Long-Term F Risk associated with Project Financing Issue of ADR/GDRs FCCBs and FCEBs ECBs and FDIs Foreign Capital Markets and Instruments QIBs and FIIs 	 inance and International Trade Finance Multilateral Agencies Other International Finance Sources Forms of Export Finance Forfeiting Documentary Control Export Credit and Insurance Special Economic Zones 			
05	 The Investment Environment and Stock Overview of Indian Financial System: Functions Financial Concepts 	 k Markets Stock Exchanges in India – NSE BSE Various Securities and their characteristics 			

	1	
	 Weakness; Organization of Stock Exchanges in India Stock Exchange: Concept Functions Regulation and Reforms New Issue Market and Secondary Market 	 Stock Market Terminology Role and Powers of SEBI Deficiencies and Defects of Stock Markets Method of Trading in Stock Exchange On-line Trading
06	Fundamental Analysis	
	 Introduction to Fundamental Analysis Economic Analysis: Tools Industry Analysis: Tools Company Analysis: Du Pont Analysis Going beyond the numbers Technical Analysis: Concept Distinction between Fundamental and Technical Analysis 	 Basic premises of Technical Analysis Charting: The basic tool of Technical Analysis Price and Volume Charts - Bar charts Line charts/Line and volume charts Candlestick chart Point and figure chart Limitations of Technical Analysis
07	Security Analysis	
	 Meaning of Security Analysis Factors affecting Security Prices Concepts of Value Basic Valuation Model Bond Valuation Basic Bond Valuation Model Bond Value Theorems Yield to Maturity Bond values with Semi-annual Interest 	 Present Value of Preference Shares Valuation of Equity-Dividend Capitalization approach Single Period Valuation Multiperiod valuation Valuation with Normal as well as Supernormal growth Earnings capitalization approach Linkages between share price earnings and dividends
08	Portfolio Management	
	 Introduction Traditional Versus Modern Portfolio Analysis Growth investing Value investing Markowitz Theory Return and Risk of Portfolio 	 Measurement of Portfolio Risk Efficient Portfolio Risk Capital Asset Pricing Model Examples Based on CAPM Arbitrage Pricing Theory Random Walk theory Efficient Market Hypothesis

References:

- 1. Maheshwari. S. N., Accounting & Financial Control, Sultan Chand & Sons
- 2. Singh Narendra, Advanced Financial Management, Himalaya Publishing House.
- 3. Van Horne, Financial Management and Policy, PEARSON
- 4. Chandra Prasan, Financial Management, Tata McGraw-Hill
- 5. Kishore R. M., Financial Management, Taxmann's Publications.
- 6. Gordon E. and Natarajan K., Financial Markets and Services, Himalaya Publishing House.
- 7. Pandey I M, Financial Management, Vikas Publishing House
- 8. Khan & Jain, Financial Management, Tata McGraw Hill
- 9. Investment Analysis and Portfolio Management Prasanna Chandra, McGraw Hill
- 10. Investment Analysis and Portfolio Management M Ranganatham, R. Madhumathi, Person

COUR	RSE TITLE: Corporate Accounting
	RSE CODE: PBE2ECOM01
	tive: To Impart the Advanced Level Knowledge of Corporate Accounting
Unit	Description in Detail
1	Preparation and presentation of Financial Statement of Joint Stock Companies
	(Theory & Example)
	Vertically Presented Profit and Loss Account as per Schedule III
	Vertically Presented Balance Sheet – The Form is given in Schedule III
	International Financial Reporting Standards (IFRS) – An Introduction
	Present Status of Indian Accounting Standards.
2	Preparation of Cash Flow Statement as per Indian Accounting Standard 7 (IndAS7)
	(Theory & Example)
	• Definition
	Classification of Cash Flows
	Comparison between IAS
	as & US GAAP UVIV of sold flow at the sold flow.
	Utility of cash flow statement Limitations of each flow statement
	Limitations of cash flow statement Propagation of Cash Flow Statement as par IND AS 7.
3	 Preparation of Cash Flow Statement as per IND AS 7 Preparation of Consolidated Financial statement as per The Companies Act 2013
3	(Theory & Example)
	Definition of Parent / Holding and Revaluation of Assets of Subsidiary Revaluation of Assets of Subsidiary
	Subsidiary company Need for and Status of CFS in India Olividend = Interim and Proposed, Effects and Accounting Treatments
	 Minority Interest Preparation of Consolidated Balance Cross Holding and its Accounting Treatment
	Sheet of Holding with one Subsidiary • Chain Holding
	 Goodwill and Capital Reserve Consolidation of Profit and Loss
	Elimination of Intragroup Balances and Account an Balance Sheet –
	Unrealised Profits Examples
	Contingent Liability
4	Value Added Accounting & Reporting: (Theory & Example)
•	Introduction, Meaning, Concepts of value addition-
	Meaning, Utility & Disclosure of Value Added Statement (VAS)
	• Concept & Computation of;
	1. Economic Value Added (EVA)
	2. Gross Value Added (GVA)
	3. Net Value Added (NVA)
	4. Market Value Added (MVA) -Practical Questions
5	Financial Statement Analysis – Using of Techniques (Theory and Example):
	Objectives of Financial Statement Analysis, Standards of Comparison,
	Sources of Information, Quality of Earnings,
	Techniques of Financial Statement Analysis
	Horizontal analysis
	Trend analysis
	Vertical analysis
	Ratio analysis
6	Analysis and Interpretation of Financial Statements (Theory and Example): Use and Rationale of Ratios
	Liquidity Ratios, Leverage Ratios Turnayan Paties, Profitchility Paties
	Turnover Ratios, Profitability Ratios

	Valuation Ratios, Du-Pont Analysis
7	Final Accounts of Insurance Companies as per The Insurance Act 1938) (Theory and
	Example):
	Introduction and Insurance Business in India
	Appointment of Ombudsmen
	 Insurance Regulatory and Development Authority of India (IRDA)
	 Financial Statements of Insurance Business
	Important terms, Life Insurance and General Insurance
8	Final Accounts of Banking Companies as per The Banking Regulation Act 1949
	(Theory and Example):
	Legal Requirements
	Preparation of Profit and Loss Account
	Comments on P&L Items
	Preparation of Balance Sheet
	Comments on Balance Sheet Items
	Accounting Policies of Banking Sector
	 Accounting Treatment of Various P&L and Balance Sheet Items

Reference Books:

- 1. David Young & Jacob Cohen: Corporate Financial Reporting & Analysis (Willy)
- 2. Jawaharlal: Corporate Financial Reporting (Taxmann Publications)
- 3. Dr. T.P.Ghosh: Illustrated Guide to Revised Schedule VI (Taxmann pub.)
- 4. Relevant Literature published by the Reserve Bank of India (RBI)
- 5. Relevant Literature published by Security Exchange Board of India (SEBI)
- 6. S. N. Maheshwari; Corporate Accounting: (Vikas Publishing house Pvt. Ltd. New Delhi)
- 7. S N Maheswari Advance accounting Vol II (Vikas Publishing house Pvt. Ltd. New Delhi)
- 8. Sehgal Ashok Dr and Sehgal Deepak Dr : Advanced Accounting Corporate Accounting : Taxmann's Publication
- 9. Ghosh T. P. (2007), Accounting Standards and Corporate Accounting Practices, Taxmann Allied Services (P.) Ltd., New Delhi.
- 10. Gupta R. L. and Radhaswamy M. (2006), Advanced Accountancy, Vol.II, Sultan Chand & Sons, New Delhi.
- 11. Narayanswamy R. (2007), Financial Accounting: A Managerial Perspective, Prentice Hall of India Private Ltd., New Delhi

COURSE TITLE: Integrated Marketing Communications & Consumer Behavior COURSE CODE: PBE2ECOM02 Objective: To impart the basic knowledge of marketing communication, consumer behaviour and advertising to Students. Unit **Description in Detail** 01 **Designing and Managing Integrated Marketing Communications** What is Integrated Marketing Communications? Participants in Integrated Marketing Communications A View of the Marketing Communication Process **Developing Effective Marketing Communications** 02 **An Introduction to Advertising** Meaning and Definition of advertising Advertising through the ages" Origin & growth of modern advertising Evolution of Indian advertising Types of advertising Advertising and Personal Selling Advertising and Sales Promotion Advertising and Publicity Advertising and Public Relations 03 **Fundamentals of Advertising (Advertising and Marketing Aspects)** Advertising and Market Segmentation **Advertising and Products Product Positioning** Trademarks and Brand Names Product Life Cycle Packaging **Branding** (Brand Image – Brand Personality – Brand Equity) Advertising and Price Advertising and channels of Distribution Advertising in the Promotion Mix 04 Message Design and Media Planning Message Design, Positioning and Message Presentation Advertising Message Structure, Message Format and Development What is ad copy and different types of copy Types of Advertising Appeals and Creativity in communication Components of Advertising Layout Ad Copy for Print Media, Radio, TV and Outdoor Advertising Types of Media, Media Planning Media selection and scheduling Pre-Publication and Post Publication Methods for Evaluating Advertising Effectiveness 05 Consumer Behaviour & Market segmentation Concept of Consumer Behavior What is Market Segmentation? Market Segmentation and Product Differentiation Benefits of Market Segmentation Cost of Market Segmentation

Requisites of Sound Marketing Segmentation

06	Consumer Attitudes and Consumer Behaviour Concept of Attitude Characteristics of an attitude Functions of Attitude Sources of Attitude Development Structure of Attitude and Structural Models
07	Group Influences on Consumer Behaviour Reference Group Influences Family Buying Influences Family Lifecycle Buying Influences Socio-Cultural Influences
08	 Consumer Satisfaction and Consumer Behaviour Concept Factors Influencing consumer Satisfaction Measurement of consumer Satisfaction Types of Information and Feed-back Methods of Measurement Measures of consumer Satisfaction Sources of consumer Dissatisfaction Ways of Enhancing Satisfaction

References

Books

- 1. Chunawalla S. A. and Sethia K. C., Foundations of Advertising Theory and Practice, 4th edition 1997, Himalaya Publishing House, Mumbai
- 2. Semenik Richard J., Promotion and Integrated Marketing Communication, Thomson South-Western publishing
- 3. Kotler Philip, Marketing Management, Prentice Hall of India Pvt. Ltd., New Delhi
- 4. Vyas Shyam Babu, Consumer Behaviour.
- 5. Sontakki C.N.: Consumer Behaviour.
- 6. Schiffman and Leslie Azar Kanuk, Consumer Behaviour, Prentice Hall of India Pvt. Ltd., New Delhi.
- 7. Loudon D. L. and Della Bitta A. J., Consumer Behaviour Concepts and Applications, 1984, McGraw Hill.

Journals

- 1. Indian Journal of Marketing Management, New Delhi
- 2. 4 Ps, Plan Media Publication

	E TITLE: Industrial Relations & Strategic HRM
	E CODE:PBE2ECOM03
	ve: To Understand The Recent Trends in IR
Unit	Description in Detail
1	INDUSTRIAL RELATION
	 Nature of IR, Importance of Peaceful IR, Approaches to IR
	• Parties to IR, IR strategy
	Role of HRM
2	TRADE UNIONS
	 Nature of trade unions, Strategic Choices
	Why do Employees Join Unions?
	 Strategic choices before Unions
	• Union Tactics
	Trade Union Movement in India
	Union Legislation
3	GRIEVANCE AND DISCIPLINE, COUNSELING AND MENTORING
	 Meaning, Definition, Grievance Red-Hot Stove Rule
	Procedure, Need for Grievance • Causes of Indiscipline
	Procedure, • Domestic Enquiry and Disciplinary
	• The Causes of Grievance, Pre– Procedure
	Requisites of Grievance Procedure, • Types of Punishment
	 Grievance Procedure, Disciplinary Employee Counselling: Concept,
	Procedure, Need for Disciplinary Types, Objectives
	Procedure, • Mentoring: Meaning, Functions
	 Aspects of Disciplinary Procedure,
	Objective of Disciplinary Procedure
4	Collective Bargaining:
	 Definition of Collective Bargaining, Characteristics of Collective Bargaining
	 Importance of Collective Bargaining, Essential conditions for Collective
	Bargaining, Function of Collective Bargaining
	 Collective Bargaining Process, Collective Bargaining in India,
	 Recommendation of NCL
5	Introduction to Strategic HRM
	 Nature of Strategic HRM, Strategic HRM versus Conventional
	• HRM,
	Role of HR in Strategic Management: Environmental Scanning,
	• Strategy Formulation,
	• Implementation and Evaluation,
	Barriers to Strategic HRM
6	Leadership:
Ū	Leader versus Manager – Concept and Significance, Different
	Powers of a Leader and Guidelines for use.
	Theories of Leadership
	Trait Theory
	Behaviourial Theory
	Contingency/Situational Theory
	Modern Theories of Leadership
	Charismatic Leadership Theory
	Transformational Leadership Theory
	Leadership styles based on Traditional Theories
	Leadership Styles based on Modern Theories
	Leadership Lessons from Mount Everest

7	Recent Techniques in HRM:
	 Employees for Lease Moon Lighting by employees: Blue Moon to Full Moon Dual Career Groups Flextime and Flexiwor, Training and Development: Organisation's Educational Institutes Management Participation in Employees' Organisations Consumer Participation in collective bargaining Collaborative Approach Employee's Proxy Human Resource Accounting Organizational Politics Exit Policy and Practice Future of HRM
8	 Ethics in HRM: Nature of Ethics Myths about Ethics Why is Ethics Important? Ethical Dilemmas, HR Ethical Issues Managing Ethics: Code of Conduct Ethics Committees Ethics Training Programmes Different ways of Resolving Ethical Issues in general

Basic Text & Reference Books

- **1.** Human Resource Management-Text and Cases, K Aswathappa Tata McGraw Hill Publishing House, New Delhi.
- 2. Personnel and Human Resource Management-Text and Cases, P Subba Rao Himalaya Publishing House, Mumbai.
- **3.** Human Resource Management , Dessler Gray, Person Education, Ninth Edition.
- **4.** Collective Bargaining and Industrial Relations, Kochan, T.A. & Katz Henry 4nd edition, Homewood, Illnois, Richard D Irish, 2009
- **5.** K. Aswathappa, "Human Resource Management Text Cases", Tata McGraw Hill Companies, New Delhi, 7th Reprint 2008.
- **6.** L. M. Prasad, "Organisational Behaviour", Sultan Chand and Sons, New Delhi, 4th Edition Reprint 2008.
- 7. P. Subba Rao, "Personnel and Human Resource Management Text and Cases", Himalaya Publishing House, Mumbai, 4th Edition 2009.
- **8.** S. S. Khanka, "Human Resource Management- Text and Cases", Sultan Chand and Sons, New Delhi, First Edition Reprint 2008
- **9.** S. V. Gnakar and C. B. Mamoria, "Personnel Management: Text and Cases," Himalaya Publishing House, Mumbai, 28th Edition 2008

M.COM External Course Sardar Patel University

M.COM E	xternal Course Sardar Patel University
COURS	E TITLE: Strategic Financial Management
	E CODE: PBE2ECOM04
	e: To understand corporate strategy formulation with respect to investment, financing and dividend
decisions	and IT application for financial value creation.
Unit	Description in Detail
01	Financial Policy and Corporate Strategy (Theory)
	Financial Management - Corporate Strategy - Strategic Financial Management - Features of
	Strategic Financial Management – Premises of Strategic Financial Management- Strategic
	decision making framework - Interface of Financial Policy and strategic management - Balancing
02	financial goals vis-à-vis sustainable growth
02	Financial Planning and Strategy (Theory & Examples) Strategic Decision Meking and Planning Strategic Financial Planning Financial Planning
	Strategic Decision-Making and Planning – Strategic Financial Planning – Financial Planning – Financial Planning Process- Planning for Sustainable Growth
	(including small examples of sustainable growth calculation)
03	Investment Decisions (Theory & Examples)
	Nature of Risk – Statistical techniques for risk analysis – Probability – Expected Net Present
	Value – Standard Deviation – Coefficient of Variation; Conventional Techniques of Risk
	Analysis – Payback – Risk-adjusted discount rate – Certainty equivalent – RADR vs CE –
	Sensitivity analysis- Decision Tree Analysis
04	eFinance: (Theory)
	Conceptual Discussion – Meaning,
	What does eFinance Change?-eFinance Technology - Use of IT in Financial Decision-making - Financial Services in Internet Era
05	Capital Structure Theories (Theory and Examples):
03	Assumption & Significance
	Concept of Optimum Capital Structure,
	Net Income Approach
	Net Operating Income Approach
	Traditional Approach
	Modigliani & Miller Approach
06	Capital Structure Planning & Policy (Theory):
	Capital Structure Planning and Policy – Elements of Capital Structure – Framework for Capital
	Structure (The FRICT Analysis) – Approaches to establish target capital structure – Practical
	considerations in determining capital structure – Manager's Attitude towards debt
07	Dividend Theories (Theory and Examples):
	Walter's Model
	Gordon's Model
	Modigliani – Miller's Model Problem.
08	Dividend Policy Decision (Theory):
	Forms of Dividend payment
	Variables influencing Dividend Decision
	Share Split
	Buyback of Share
	<u> </u>

Reference Books:

- Financial Management, I M Pandey, Vikas Publications
- Financial Management : Prasanna Chandra, McGraw Hill
- Financial Management : Khan & Jain, McGraw Hill
- Fundamentals of Financial Management: Van Horne, Prentice Hall
- e-Finance ICFAI UNIVERSITY
- Strategic Financial Management Dr J B Gupta, Taxmann
- Strategic Financial Management Ravi M. Kishore, Taxmann

M.COM External Course Sardar Patel University

COLIE	RSE CODE: Indirect Taxes
	RSE TITLE:PBE2ECOM05
	tive: To acquire working knowledge of Goods and Services Tax (GST).
Unit	Description in Detail
1	Introduction to GST
1	Historical Background of GST in India
	Working model – Concept of GST
	Levy, Collection and Exemption
	Composition Levy (Concept)
	 Composition Levy (Concept) Concepts of CGST, SGST, IGST, UTGST.
	• GST around the world
2	
2	Time, Value and Place of Supply Maching and Scape of Supply Goods and Sorvices
	Meaning and Scope of Supply, Goods and Services Time of Supply of Goods and Services Bules
	Time of Supply of Goods and Services Rules. Valuation of Supply of Goods and Services Rules.
	Valuation of Supply of Goods and Services Rules. Place of Symply of Goods and Services Rules.
	Place of Supply of Goods and Services Rules Reverse Charge Concept and Leave
	Reverse Charge – Concept and Levy Place of Secretarian and Secretarian
	Place of Supply in case of Goods and Services. Francisco Con Strationard and Services.
	Examples or Case Studies wherever applicable Designation Provided
3	Registration Provisions
	Registration – Requirements and Procedures
	Documentations required for Registration
	Registration as a job worker On the Transfer of the Tran
	Stock Transfer provisions F. W. Bill G. A. B.
	E-Way Bill - Concept and Process Mild British Br
	Multiple Registration on Single Premises
	Rates of some commonly traded Goods or Services under GST
	Examples or Case Studies wherever applicable The Gallies of Case Studies wherever applicable The Gallies of Case Studies wherever applicable
4	Input Tax Credit
	• Introduction of ITC
	Credit of Goods, Services and Capital Goods
	Requirement of ITC
	Negative list of items, items not creditable. The first state of the state of
	• Transfer provisions and limitations of existing credits of erstwhile laws into GST credits.
	Input Service Distributer and Person liable to pay tax Everyples of Cose Stylics whenever anglicable.
5	Examples or Case Studies wherever applicable Returns Procedures and Documentation
5	
	Tax Invoice / Bill of Supply – Features and Components Output Description:
	Debit and Credit Notes – Need and Formats P. D. Debit and Credit Notes – Need and Formats Output Debit and Credit Notes – Need and Formats
	E-Returns – All related Returns Grant Little AR GRANT AR G
	Calculation of Tax liability and Payment of Tax
	Examples or Case Studies wherever applicable
6	Imports, Exports, Special Economic Zones (SEZ) and Refunds provisions
	Import, Definition, Levy, Customs Levy
	Input Tax Credits on Imports
	 Exports, Deemed Exports, Duty Levy, Zero rated Goods and Services,
	Returns and Options
1	Special Economic Zones Act (SEZ Act) 2005

	,	
	Refunds – Criteria, Eligibility and Process	
	 Examples or Case Studies wherever applicable 	
7	Accounts and Audit under GST Regime	
	 Accounting and changes from current system of accounting. 	
	 Book-keeping process and Impact (practical example under tally software) 	
	Auditing provisions	
	 Demand Raising and Recovery Provisions 	
	Examples or Case Studies wherever applicable	
8	Offences, Penalties and Prosecution	
	Offences under GST regime	
	Penalties on Non-Compliance	
	 Procedures for Penalty and Prosecution 	
	Compounding of Offences	
	Appeals and Revision	
	Advance Rulings	
	Examples or Case Studies wherever applicable	

Note: Examples or Case Studies wherever applicable in All Units

Basic Text & Reference Books:

- > Agrawal Raj K CA and Agrawal Shivangi CA Taxmann's GST for CA Intermediate Taxmann Publication (P) Ltd
- ➤ Datey V S GST Law & Practice with Customs and FTP Taxmann Publication (P) Ltd
- ➤ Nitya Tax Associates Basics of GST Taxmann Publication (P) Ltd
- ➤ Singh Awdhesh GST Made Simple Centax Publication